

Student Support Services

OneStop Student Services

OneStop Student Services offers student-focused support for questions related to admissions, advising, financial aid, records and registration, as well as student accounts. OneStop offers student services 24/7/365 via the student Self-Help Portal, the OneStop website (<http://wichita.edu/onestop/>)¹, chat, and toll-free phone service at 855-978-1787. Additionally, students can drop-in to our in-person location.

OneStop also provides first-year advising for incoming, first-time in college freshmen. OneStop specialists (first-year advisors) work collaboratively with academic college advising offices to develop a degree plan for each student as well as educate them on the operational tools and resources that will aid their success at Wichita State.

OneStop is located in Jardine Hall, Room 112, through May 2024, and on the first floor of the Shocker Success Center beginning June 2024. Regular, in-person office hours are 8 a.m.–5 p.m. Monday–Friday.

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Disability Services

The Office of Student Accommodations and Testing provides academic accommodations for students who experience physical, learning or mental disabilities. Students are required to provide appropriate documentation to the Office of Student Accommodations and Testing before classroom services are provided. For more information, contact:

Office of Student Accommodations and Testing
Wichita State University
1845 Fairmount
Wichita, Kansas 67260-0132
316-978-3309 front office
316-854-3032 video phone
316-978-3114 fax
Student Accommodations and Testing Webpage (<https://wichita.edu/disability-services/>)¹

Services are based on the student's need for academic accommodation. The Office of Student Accommodations and Testing encourages students to be independent on campus and to use those services which help maximize their educational experience.

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International Student Services

The Office of International Education serves the special needs of approximately 2,000 international students from more than 100 countries enrolled at Wichita State University. (See the international student admission section for requirements.) An orientation program specially designed for new international students prepares them for entrance into the U.S. academic system and way of life.

The office also sponsors the Cultural Ambassador Program and other activities that promote interaction between U.S. and international students.

In addition, the office houses a study abroad reference center which provides information to U.S. students on study, work and travel opportunities abroad.

For more information, contact the Garvey International Center, 316-978-3232.

Military and Veteran Services

Wichita State is proud to be committed to helping veterans, active service members, dependents and spouses receiving military benefits make the successful transition into WSU's academic community. Whether it's needing assistance with educational benefits, access to resources that ease the transition into the university, or wanting to connect with fellow vets, WSU has access to resources that will help smooth the transition. An overview of resources can be found at the military student services website (<http://wichita.edu/military/>)¹.

In the capacity of serving active duty military and veterans, the Office of Online and Adult Learning serves as the point of contact (POC) for inquiries pursuant to the Department of Defense Memorandum of Understanding. For questions concerning POC needs, visit the Office of Online and Adult Learning website (<http://wichita.edu/adultlearning/>)¹.

Captain Riley Leroy Pitts Military and Veteran Student Center

The Captain Riley Leroy Pitts Military and Veteran Student Center, in Room 105 Grace Wilkie Hall, exists to build and maintain a community of students with military experience and to provide comprehensive support for the unique needs of veterans, military members and military dependents in an environment of respect. All students with military experience — past or present — and military dependents are welcome to visit the Military and Veteran Student Center to ask questions, find resources, make connections, study, use the free computer stations, get a free cup of coffee or to just unwind between classes. Call 316-978-3856 or visit the Military and Veteran Student Center website (<http://wichita.edu/veterancenter/>)¹ for more information. (Current or recent military members needing help with the transition to college can also contact the TRIO Veterans Upward Bound program.)

Veteran Benefits

The Office of Military and Veteran Services provides assistance to military members, veterans and their dependents in using their VA education benefits. It provides information on education benefit programs through the Department of Veterans Affairs, the application process for obtaining education benefits, and the certification process for using these benefits. Additionally, military-connected students who are admitted to Wichita State as non-Kansas residents may be eligible for in-state tuition rates. For additional information on VA education benefits, please visit the WSU VA Education Benefits webpage (<http://wichita.edu/veterans/>)¹, stop by 105 Grace Wilkie, call 316-978-3547 or email: veterans.services@wichita.edu.

Military Tuition Assistance

Tuition Assistance may be offered through the various branches of the military. Students wishing to use military tuition assistance should check with their branch of service education office and chain of command to determine the appropriate procedures for using these benefits. For questions regarding student accounts and tuition assistance billing, contact the Office of Financial Operations at wsu3rdparty@wichita.edu.

¹ Link opens new window.

Yellow Ribbon Program

WSU has joined the Yellow Ribbon Program, an initiative of the Department of Veteran Affairs through which WSU and the VA share in the cost of the difference between in-state and out-of-state tuition. This program will make it more affordable for a larger number of out-of-state students with military backgrounds to attend WSU.

Shocker Financial Wellness

Students wanting to learn more about managing their finances can receive free help from peer financial coaches. Located in 203 Jardine Hall, Shocker Financial Wellness is open during normal office hours and is available by appointment. Shocker Financial Wellness is designed to help increase retention and graduation rates by addressing one of the major stressors for WSU students and one of the major reasons for dropping out of college across the country: struggles related to money. Shocker Financial Wellness provides students with information and coaching on a variety of topics related to personal finances in college — including completing the FAFSA, making and sticking with a spending plan, matching a plan for paying for college with a plan for graduation, ways to establish good credit or get out of credit trouble, figuring out how much to borrow for college and how to pay it back, and finding campus and community resources. Throughout the year, Shocker Financial Wellness will provide workshops to engage students with financial wellness and literacy skills. They are also available to present at student meetings, First-Year Seminar classes and more. Shocker Financial Wellness does not offer scholarships, credit counseling or advice related to bankruptcy, investment or retirement. Students may call 316-978-3430 or set up an appointment (<https://calendly.com/shockerfinancial/>)¹ to meet with a peer financial coach.

¹ Link opens new window.

Trio Disability Support Services

The TRIO Disability Support Services assists and advocates for 115 first-generation and/or limited income undergraduate students with learning, physical and psychological disabilities through academic support, resources and services. The program provides opportunities for academic development, assists students with general education college requirements, and motivates students with disabilities toward the successful completion of a baccalaureate degree.

Services provided by TRIO DSS include individualized academic tutoring, advice and assistance in postsecondary course selection and degree planning, assistance with graduate and professional program applications, and career exploration in in-demand industry sectors or occupations and referral. TRIO DSS assists students with information about financial aid programs and scholarship opportunities, provides assistance in completing financial aid applications, and offers education or counseling services designed to improve financial/economic literacy or other skills aimed at building personal financial understanding and responsibility. Students at TRIO DSS sharpen life/study skills through workshops, access to the computer technology lab and textbook loan program, and exposure to academic programs on campus and in the community.

For information, contact TRIO DSS at 316-978-5949, stop by 158 Grace Wilkie Annex, or visit the TRIO DSS website (<http://wichita.edu/dss/>)¹.

¹ Link opens new window.